The Association

The Association of Conference Interpreters in Italy (AIIC ITALIA) was established on 5 March, 2014 in accordance with Law no. 4/2013, which regulates professional associations. It comprises all the members of the International Association of Conference Interpreters (AIIC World) who are resident in Italy. Its steering body is a Board consisting of a President, a Secretary and a Treasurer, a Committees’ Coordinator and three representatives of Regional areas, Southern, Central and Northern Italy respectively. AIIC ITALIA has established a number of committees to deal with various areas of the Association’s activities.

The registered address of AIIC ITALIA is Studio Piantella, Via Tirso 90-00198 Rome

Organization chart

Members

AIIC ITALIA has set up a Consumer Help Desk as a form of guarantee protecting the users of professional services. Users may access the desk in the event of a dispute with a professional, or to receive information on the professional activities of members of an association and on the required quality standards.


AIIC Italia has envisaged the establishment of a Consumer Help Desk in compliance with Article 17 of its Statutes [3]

AIIC Italia will contract the management of the Consumer Help Desk to COLAP whose duty it will be to:

1. Provide information; and

2. Manage complaint reporting and handling; relevant joint settlement committees (managed by ADIKONSUM).

In any event, COLAP will act in concert with AIIC Italy’s Consumer Assistance Committee, Bice Andreini-Nogara, Ambretta Tasso, Maria Laura Petrelli

Recommended citation format: